

The LASIK CENTER at



Career Opportunity

Refractive Services Optometrist

The optometric candidate will work cooperatively with Dr. Walker, ensuring the highest quality preoperative and postoperative surgical care for LASIK, lens implant and corneal surgery patients. OD will work closely with the clinic's surgeon, staff, and colleagues to provide excellence in patient care while growing the LASIK and Elective Lens Implant service lines.

Functions

- Provide medical eye care (both tertiary services and routine wellness care), including pre- and post-op care with LASIK, cataract, corneal, glaucoma and routine exam patients.
- Counsel surgical patients on procedure options
- Provide leadership to a team of technicians and support staff.
- Works as liaison with the outreach coordinator for the referring optometric community.

Professional Qualifications

- Fully CA licensed and TPA certified optometric physician
- At least three years management experience, including supervisory responsibilities
- Experience in LASIK and Lens Implant clinics, preferred
- Demonstrated ability to influence and manage a customer/patient-centric environment
- Strong written and oral communication skills
- Effective interpersonal communication skills

Key Responsibilities

Clinical Responsibilities

- Perform all patient work-ups for Consultations, Measurements and Post-Operative visits for surgical visits, and all general routine visits, as required
- Ensure consistency in work-up and refraction techniques
- Assist Dr. Walker as requested in evaluation of patient's clinical appropriateness for surgery
- Counsel LASIK and Lens patients on options for surgery
- Ensure coordination with front desk staff for any patient requiring additional testing/billing that is insurance-oriented.

Surgical Planning

- Develop surgical plans for all LASIK and Lens patients.
- Perform confirmatory testing, as required, ahead of procedures.
- Communicate financial responsibilities to patient for surgical procedures.

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Clinic Service Excellence

- Accountable for monthly surgical productivity goals
- Able to perform duties independent of technician support, as needed
- Improve the clinic's level of service, quality and profitability
- Meet and exceed benchmark performance indicators, including surgical conversions and patient satisfaction rate
- Ensure the clinic's presentation and delivery of eye care is aligned with an exceptional patient experience
- Assist with managing the clinic hours and staffing schedules
- Identify, manage and share best practices

Outreach

- Develop outreach program for referral ODs
- Have knowledge of the market's competitive landscape
- Engage in local marketing initiatives, both planned and spontaneous, using multiple media and community activities
- Participate in initiatives to help the local community
- Improve conversion rates with proper marketing of outcome studies and communications with patients and candidates

Eligibility

General Qualifications

- Demonstrated computer literacy in EMR systems.
- Ability to work with a wide range of patient demographics.
- Analytical problem-solving skills.
- Strong organization skills with attention to detail.
- Demonstrated ability to influence and manage a customer/patient-centric environment.
- Empathetic personality with concern for patient needs.
- Effective communication with interpersonal skills.
- Strong written and oral communication skills.
- Ability to work with a variety of personalities in a team focused environment.

Education and Experience

The candidate must be American Board Certified or Board Eligible physician holding and active, unrestricted state medical license.

Job Requirements

- Fully California Licensed and TPA (Therapeutically Pharmaceutical Agent) certified optometric physician
- Doctor of Optometry O.D. degree.
- Must be able to obtain and maintain credentialed status within this facility and all affiliated facilities where we perform services.
- Minimum 3 years' experience in management/supervisory responsibilities.
- Must be proficient in spoken and written English (for direct patient care).
- U.S. Citizenship or Valid work authorization

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EYE-Q

Language Skills

Ability to read and comprehend simple instructions, short correspondence, and memos. Ability to write correspondence. Ability to communicate via transcription or direct (hand written or electronic charting) accurate chart appropriate notes. Ability to effectively present information in one-on-one and small group situations to customers, clients, and other employees of the organization. Bi-lingual skills preferred (Spanish).

Mathematical Skills

Ability to add, subtract, multiply, and divide in all units of measure, using whole numbers, common fractions, and decimals. Ability to compute rate, ratio, and percent and to draw and interpret bar graphs. Ability to make applicable calculations related to treatment and diagnosis requirements.

Reasoning Ability

Ability to solve practical problems and deal with variety of concrete variables in situations where only limited standardization exists. Ability to interpret a variety of instructions furnished in written, oral, diagram, or schedule form.

Physical Demands

While performing the duties of this job, the employee is regularly required to stand, sit, use hands to finger, handle or feel, and talk or hear. The employee frequently is required to walk and reach with hands and arms. Ability to periodically lift and carry up to 3-5 lbs.